EMC EmailXtender for Lotus Notes/Domino

Optimizes the use of storage, enables compliance, and reduces the cost and risk of legal discovery

Managing the growth of e-mail stores is a time-consuming, complex, and seemingly never-ending problem. The added impact of increased corporate governance and regulatory compliance makes e-mail management a necessary and prudent investment.

EMC® EmailXtender® is an e-mail archiving solution that improves operational efficiency, reduces storage costs, and helps organizations retain and manage e-mail and instant messages as a record of business.

The Big Picture

- Improves mailbox management by reducing e-mail storage costs and improving e-mail server performance

- Provides mobile users with full access to archived messages, even when disconnected from the network

- Reduces the costs and risks associated with the legal discovery process by managing and archiving e-mail and instant messages (IM) as business records

- Enables compliance with government and industry regulations on records retention

Lower storage costs

EmailXtender reduces e-mail storage costs in Domino environments by moving data from the Domino server to a secure archive server. Moving messages and attachments from the messaging server to the archival database decreases the burden on the server and improves performance. EmailXtender eliminates duplicate messages, while retaining a record of all users who sent or were copied on the message. EmailXtender then compresses the data, further reducing the size of the archive. The result is better Domino server performance, less data to back up, less tape usage, and a compact messaging archive.

Enable regulatory compliance

EmailXtender enables compliance with SEC 17a-4, HIPAA, 21 CFR Part 11, DOD 5015.2, and other regulations on record retention. Administrators have the flexibility to set retention and disposition policies as required by regulations. EmailXtender archives all relevant e-mail, attachments, IM, and metadata, including aliases and distribution lists, to maintain proof of originality of the archive. With EmailXtender and EMC Centera™ content-addressed storage, organizations can store messages on non-rewriteable, non-erasable storage media as required by regulations such as SEC 17a-4.

Manage e-mail as a record of business to reduce risk

Companies without a comprehensive e-mail management system face great risk related to electronic discovery. An e-mail-related litigation or discovery request can be costly and time-consuming. EmailXtender's real-time capture ensures a complete and authentic archive. Its full-text indexing of subject line, message body, and attachments, as well as powerful search tools, ensure that requested e-mails can be produced in minutes rather than weeks or months. In addition, the indexing technology is extremely efficient—producing index data that is 10 percent the size of the message and attachments.

Mobile user support

Mobile users have full access to archived messages and attachments when disconnected from the network, including messages that have been archived via shortcuts. Notes/Domino replicates messages to clients and synchronizes any changes when the client reconnects to the network.

Domino compatibility

EmailXtender can assist in the migration from Lotus Domino 5.0.2a-5.0.13, 6.0-6.0.4, and 6.5.1-6.5.3. EmailXtender provides native integration with Lotus Notes NAB (Notes Address Book). End users can access the archive through a native Notes interface or over the Web.

The EMC messaging product family

The EMC messaging product family includes EmailXtender, EmailXtender Archive Edition, and EmailXaminer™. EmailXtender Archive Edition helps organizations improve mailbox management and operational efficiency, but does not include features required for regulatory compliance. EmailXaminer is an e-mail content monitoring and supervision solution that helps companies achieve compliance with regulations such as NASD 3010.

Take the next step

To learn more about EmailXtender and the EMC messaging product family, visit the EMC website at www.EMC.com or call 1.888.853.4286 (outside the U.S., call +1.650.210.7000).